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Surviving the Assault? The Australian Disability Movement and the Neoliberal Workfare State

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ABSTRACT This article provides an analysis of the key areas of struggle for the Australian disability movement during the Howard years of government. After providing a brief overview of the Australian disability movement and its historical development, we then move to situate the struggles of the Australian disability movement within the broader context of welfare to work, one of the central tenets of neoliberal social policy restructuring. From here, three sites of struggle emerge that have been central to the Australian disability movement’s struggles for representation, recognition and redistribution and principally include state restructuring of disability open labour market supports, state legitimation of disability sheltered workshops and, finally, the pensioner-categorization of disability within social security law and policy.

KEY WORDS: Australia, disability movement, neoliberal workfare, policy restructuring, employment

Introduction

In this article we describe and analyse the primary areas of struggle for the Australian disability movement that emerged at the national level during the Liberal-Coalition period of government (1996–2007) – the Howard era. Drawing upon a large national research project that involved interviews with disability movement actors, family and parent groups, disability service providers and their peak organizations, we identify, analyse and theorize the ‘repertoire of contention’ that the Australian disability movement drew upon to contest neoliberal social policy formations and articulations of disability.

There is a small body of work available on the disability movement situated within the field of social movement studies. This work is dominated by research from North America and Britain (e.g. Shapiro, 1993; Campbell & Oliver, 1996; Charlton, 1998; Zames Fleischer & Zames, 2001; Malhotra, 2005). As a consequence, the Australian disability movement is largely under-theorized. This article therefore provides a unique insight into the struggles occurring ‘on the ground’ for some of the main actors of the Australian disability movement.
The Australian disability movement first emerged as part of a global disability rights movement in the late 1960s. Founded on a common identity (Meekosha, 2002, p. 72), the movement was forged with the collective ‘experience of discrimination and difference’ (Smith, 2003, p. 345). In line with the global disability movement, the Australian disability movement actively reframed ‘disability’ from a site of abjection, medicalization and biological inferiority to a site of social oppression and politics (Goggin & Newell, 2005). The strength of the movement’s reframing empowered disabled people to work collectively to contest the hegemonic practices which positioned disabled people as the deserving poor (Evans, 1989, p. 242), and worthy of pity and charity (Shapiro, 1993, p. 12). The unifying principle of mobilization has been around the ‘common need to raise a voice against hegemonic power structures’ (Meekosha & Dowse, 1997, p. 65). As Zames Fleischer & Zames (2001) purport, the global disability movement directly confronted, and continues to confront, dominant and unquestioning signified representations of disabled people and ‘self-serving assumptions about normality’ (Meekosha, 2002, p. 69). The disability movement as a legitimate voice is the greatest challenge to an able-bodied society that has difficulties in reframing democratic participation that is truly inclusive (Meekosha, 2001, pp. 226–227).

The Australian disability movement, much like its British counterpart (see Oliver, 1990; Shakespeare, 1993; Campbell & Oliver, 1996; Martin, 2001), has focused on struggles for recognition, redistribution and representation (Soldatic, 2009). The Australian disability movement made large gains for social rights including social security, anti-discrimination legislation and disability policy representation during its pinnacle period of activism in the 1980s (Soldatic & Pini, 2009). State sponsorship of the 1981 International Year of the Disabled (Meekosha, 2002), along with the Hawke Labor government coming to power in 1983, led to the Australian chapter of Disabled People’s International gaining formal state recognition. Within three years, numerous local networks of the movement became formalized as institutional actors around the country (Newell, 1996) and large gains were made, particularly in terms of policy representation (Meekosha, 2002).

By the mid-1990s, divisions within the Australian disability movement surfaced. In taking on a range of permutations the Australian disability movement has largely become segmented into what is more reflective of biosocial movements, where collective action is increasingly framed around single issues associated with the concerns of a particular impairment ‘type’ (e.g. autism, intellectual disability, etc.). As Hughes (2009) suggests, biosocial movements entrench the medicalization of the disabled body whilst simultaneously offering a politics of hope for collective identity formation around medical categorization. For Newell (1996), however, the claim for impairment specificity has weakened the movement’s collective struggles for social justice, alongside enhancing the nation-state’s capacity to unleash a raft of strategies to actively divide and hence de-mobilize collective struggles common to the broader disability identity.

At the same time, women with disabilities across the country began to formalize their own networks and contest the underlying masculine struggles of the movement, revealing the complexity of their identity and the specific injustices which are faced by women with disabilities (Meekosha, 2002). Control of the reproductive sphere and the representation of disabled women as unfit for the reproduction of the nation (Meekosha & Dowse, 1997; Soldatic & Biyanwila, 2006) were key issues neglected by the broader movement where the right of work and the politics of distribution have dominated the movement’s collective struggles for justice.
By 1999, as a reflection on the movement’s gains and loses, the leading disability feminist Helen Meekosha (1999, p. 1) argued that, for many disabled people, living in Australia at the turn of the century was like living in a ‘war zone’. Gerard Goggin and Christopher Newell concur with this position, articulating ‘disability’ as a state of social apartheid (Goggin & Newell, 2005). Yet many of the gains made during the 1980s were wound back with the advent of neoliberalism as the governing hegemonic ideology. With neoliberalism’s intensification, the movement’s institutionalization became further entrenched as advocacy groups were embedded within state-contractual relations, which sought to actively constrain their representational actions by imposing strict media controls as a condition of funding (Ohlin, 1999). Advocacy groups were increasingly reframed by the Howard government as political lobbyists rather than as civil society actors, denying any potentiality for dissent and protest. For the disability movement, this assault was driven primarily by the Howard government’s commitment to neoliberal workfare which re-categorized ‘disability’ and withdrew social entitlements and state-sponsored structures of social provisioning that promoted inclusion, representation and participation.

**From Keynesian Welfare to Neoliberal Workfare**

Workfare is a key domestic social project of neoliberal global restructuring (Peck, 2001, pp. 9–10). The concept first surfaced in North America under the Reagan administration but came into full effect in the USA during the Clinton administration with the passage of the Personal Responsibility and Work Opportunity Reconciliation Act 1996 (Abramovitz, 2006, p. 339). Workfare is now part of an international project (Haylett, 2003, p. 765) promoted through global policy institutes such as the OECD and IMF (Humpage, 2007, p. 220). In the last ten years, most Western nation-states have undertaken some form of welfare restructuring to reflect the institutional requirements of a workfare state (Peck, 2001, pp. 9–10). In the UK, the Blair Labour government developed its ‘making work pay’ strategy and its New Deal policy (Finn, 2000; Cook et al., 2001) and countries such as Canada (Peck, 2001) and Australia (Shaver, 2001) have taken similar paths.

Goodin (2002) has suggested that Australia has had the most articulated workfare policy in the Western world. Australian workfare restructuring has established new understandings of citizenship (Shaver, 2002, p. 339). Citizenship ‘rights and entitlements’ have been redefined as citizenship ‘responsibilities and obligations’ (Goodin, 2002, p. 579) drawing upon neoconservative discourses of social responsibility to curtail individual freedoms usually embedded within neoliberal citizenship framings of state and citizen (see Maddison & Martin, this issue). This is reflected in the neoliberal populist mantra of ‘no rights without responsibilities’ (Fiske & Briskman, 2007, p. 50), and in Australia has been most clearly expressed in the Howard government’s mutual obligation program. Under this policy framework, access to social entitlements is no longer based on need or necessity. Citizens receiving welfare are forced to earn their social entitlements through participation in the labour market (Peck, 2001, p. 9), as paid work is promoted as the highest form of citizen responsibility (Lister, 2001, p. 91).

Workfare, therefore, signifies a reordering of the labour market and welfare nexus (Peck, 2001, p. 51). Catchwords, such as flexibility, casualization and productivity, are coupled with discourses of mutual obligation. In Australia, the Howard government’s ‘mutual obligation’ policy and ongoing legislative reform emulated global hegemonic trends in neoliberal restructuring. The Howard government’s legislative amendments
to disability social entitlements and social provisioning fully articulated the neoliberal reimagining of welfare as workfare (see Carney, 2007). The passage of the Welfare to Work Act 2005 (Cth) occurred within one day of the passage of the Work Choices Act 2005 (Cth), the Howard government’s long-awaited and contentious neoliberal labour relations agenda (see Muir & Peetz, this issue). Labour market flexibility, casualization, and worker insecurity, driven by the neoliberal rationality of market rule, reflected the accumulation of a range of authoritarian social policies, which dramatically affected disabled Australians.

The centrality of work within neoliberal workfare citizenship debates is constructed on able-bodied, masculine notions of care, work and productivity. People receiving welfare are denied forms of social participation including care for others (Haylett, 2003; McInnes, 2007). For many disabled people who have extensive personal care needs, and especially in the case of women with disabilities who may provide multiple forms of time-intensive care, for themselves and others, workfare is a highly pervasive policy strategy further stigmatizing the subjective experience of the self and the body. Shaming into compliance is a common feature of its coercive regulating regime. The lack of a job is articulated as a private moral failure. Moralizing structural disadvantage reinforces existing social divisions (Martin, 2007, p. 1), whilst reconstituting new social hierarchies. For disabled people, the deliberate ‘misrecognition’ of labour market discrimination further entrenches their structural position of poverty, which is more pronounced for women with disabilities (Salthouse, 2005, p. 1). Other discriminatory issues, such as accessible transport or personal care support within the workplace, that facilitate disabled people’s employment participation are rarely acknowledged in workfare debates.

Workfare is an ongoing policy project, one that, like neoliberalism, is continually moving (Peck, 2001, pp. 9–10). Ongoing policy testing, trialling and change are synonymous with workfare restructuring, particularly for disability. The Howard government’s workfare agenda, largely in line with the global consensus of workfare restructuring is, however, distinctly local. For the disability movement, three key areas of contention emerged during the Howard period of government: first, the restructuring of the ‘disability open employment supports and programs’; second, the legitimization of ‘sheltered workshops’; and, finally, the re-categorization of disability with the passage of the Employment and Workplace Relations Legislation Amendment (Welfare to Work and Other Measures) Bill 2005 (Cth). The remainder of this article addresses workfare restructuring of these three key sites of contention, outlining the policy strategy and its intent, forms of resistance and contestation that emerged as a result of workfare restructuring to disability programs. Unfortunately, within all three sites, the Australian disability movement was unable to withstand the neoliberal attack of workfare and these measures still remain.

Reform and Resistance or Co-option and Complicity? Workfare Restructuring of Disability Employment Services

The right to work has been central to the Australian disability movement’s struggles for justice. After extensive campaigns, the disability movement won numerous concessions and from the mid-1980s the Disability Services Act 1986 (Cth) enabled the establishment of a large network of disability open employment support services. These services were at the forefront of meeting some of the disability movement’s key aspirations, demands and
campaigns around work, employment and inclusion (Clear, 2000). In a unique social experiment, the state intervened in labour markets whilst redistributing resources to services that were largely governed in the interests of disabled people (Clear & Gleeson, 2002, p. 50).

After 10 years of neoliberal workfare restructuring (1996–2005), the disability movement’s former aspirations have been largely undermined. Diminishing levels of control, exclusion from the policy process and the individualization of service delivery systems characterize this period (see Dowse, 2007). As a consequence, services have largely drifted away from their social base. Services were aware of their transformation under the Howard government’s workfare reforms and clearly articulated their shift from the role of advocate to that of human resource manager. In a research interview conducted for our project in December 2005, the CEO of Australian Competitive Employment, the disability open employment peak organization, commented on this as follows:

Initially there would have been a focus on advocacy in terms of employment on behalf of people with disability with respect to employment. The approach would have been different. Now the employer is our customer and we are trying to meet their recruitment needs.

Services’ co-option and complicity with the Howard government’s workfare agenda was the result of long-running funding reforms. Part of the funding reform process involved the establishment of a range of committees, the most prominent being the Case Based Funding (CBF) Reference Group. As the group’s name suggests, the initial reform processes focused upon the strategic reorientation of services’ funding. This involved the realignment of a collective-based provision, commonly referred to as a ‘block grant model’, to a highly competitive individualized funding model where fiscal resources were allocated to services premised upon contractual program outcomes formulated against a highly medicalized classification regime of individuals with impairments. The neoliberal focus on outcomes can be seen as a deliberate ideological strategy to disguise structural processes of exclusion and inequality (Skeggs, 2004, p. 82). Consultative membership of the group was dominated by large charitable organizations and their peak organization, the Australian Council for the Rehabilitation of the Disabled (ACROD) (now National Disability Services). A diverse group of open employment services was also included. Only one organization within the disability movement’s advocacy network gained representational status.

As work began on developing a funding formula, a number of tensions emerged, clearly along historical lines. Disability open employment services increasingly contested ACROD’s representative role and consequently formalized their own network to begin lobbying as a collective coalition to exert their interests. Representation dominated by two powerful lobby groups alienated the disability movement’s only representative, who eventually walked out of the negotiations.1 As the disability movement has long argued, equality in policy representation is central to the democratic decision-making process and to disabled people’s social inclusion (Charlton, 1998), which ‘requires innovative policymaking processes that are open, transparent and accountable’ (Goggin & Newell, 2000, p. 131). Central to these processes of inclusion is the ‘necessity of political equality in exercising that control (to ensure that popular majorities do not override respect for a diversity of minority voices)’ (Maddison, 2007, p. 27). Meekosha (2001, p. 225) refers
to this as the ‘politics of presence’ whereby disabled people are part of, and included within, the representative process.

After three years of negotiation, a trial was established over eighteen months. The results of the first round of trials created a groundswell of action, encouraging a moment of renewal within the disability movement. New alliances were formed, whilst old ones became reactivated. Services’ re-targeting of fiscal and service resources under CBF to what Evans (1989, p. 249) refers to as the most ‘able of the disabled’, became the driving force for new coalitions. As Tilly (2006, p. 41) suggests, social movements tend to work within their script, through small, yet ongoing, innovations. Services, families/carers, and disability advocacy groups, well practised in lobbying local parliamentarians, began to make a number of claims. Small, local civil society groups, loosely connected to the disability movement and free from bureaucratic constraint, took their local practices to the national level. Groups such as the Western Australian Friends of Post-school Options bypassed the policy process and engaged directly with national politics, lobbying local parliamentary representatives (Senate Hansard, 1999, pp. 9727–9730).

Representing a diverse set of voices, including parents, disability open employment services, and disability advocacy organizations, a new informal civil society group, the National High Support Needs Network (NHSNN), was formed. The NHSNN directly involved formal members of the CBF Reference Group. As dissenting voices within the CBF Reference Group, this new loose network ‘provide[d] a forum for the realisation of new identities’ (Tucker, 1991, p. 78). As activists within the policy process (see Yeatman, 1990, p. 16), they were able to achieve a greater sense of agency to support their claims. Sitting ‘alongside, but outside of the bureaucratic structure of the state’ (Tucker, 1991, p. 78) opened up new democratic structures for mobilization and contestation.

The growing dissent could not be contained and a range of concessions were won. The movement’s claims for expanding the assessment entry criteria to curtail services’ growing practice of re-targeting resources at the most ‘able of the disabled’ was also met. A new trial commenced with a fiscal allocation of $6 million (Anthony, 2000, p. 1). Upon completion of the trial the Howard government, committed to restructuring disability social provisioning, undertook extensive national consultations with a view to fully implementing the CBF reforms (Australian Health Associates, 2002). Disability services and advocacy groups actively participated in the consultation process, putting forth a range of recommendations (Department of Family & Community Services (FaCS), 2003). The state conceded to one of the movement’s key demands and sheltered workshops and disability open employment services were separated into two discrete funding structures. Open employment services would operate under a different funding structure. Supplementary funding measures were also implemented requiring additional resources (Senate Community Affairs Legislation Committee, 2003, pp. 196–232).

The Howard government, however, was growing impatient with the funding reforms owing to the impost it created on its ideological commitment to workfare. In direct opposition to the new and emerging dissenting civil society voices, trials began for disability employment support within mainstream providers (Department of Employment & Workplace Relations (DEWR), 2004). There was no consultation with disability advocates or potential users. Disability employment services, sheltered workshops and open employment were also largely kept in the dark (ACROD, 2004). The trial was administered outside of the state administrative agency responsible for disability policy (FaCS). Disability was now ‘unofficially’ centre stage of the Howard government’s
primary neoliberal administrative branch, the Department of Employment and Workplace Relations or DEWR.

Thus, the small concessions conceded with the new funding models were largely lost with the full advent of neoliberal workfare. Disabled people and their movement lost all control of disability open employment services. Disabled people’s marginal representation was completely alienated from the new Commonwealth department. The new peak organization for disability open employment services, Australian Competitive Employment, founded from the struggles within the funding reforms, became the leading state consultative body and, in turn, marginalized the institutional arm of the disability movement from policy processes.

Becoming Respectable: Rebranding Sheltered Workshops

Sheltered workshops played an integral role in the Howard government’s disability neoliberal workfare agenda. Outside of the realignment of funding formulas in line with the neoliberal principles of competition, markets and individualism, sheltered workshops gained a new level of status and legitimization. In collaboration with ACROD, a large transnational consultancy firm (KPMG) was contracted to review sheltered workshops as part of a rebranding strategy. The final report, A Viable Future: Strategic Imperatives for Business Services (FaCS, 2000), articulated a new ‘vision’ for sheltered workshops, positioning them as a commercial business enterprise, providing quality employment for disabled people (FaCS, 2000).

To implement the recommendations, Nobby Clark, the former CEO of one of Australia’s leading financial institutions, National Australia Bank, chaired a newly established reference group to further the recommendations. The role of capital in shaping disability policy embedded markets as the governing logic of sheltered workshop reforms. It also provided global consultancy groups such as KPMG and PricewaterhouseCoopers with ongoing access to state resources over coming years, further privatizing public resources. Engaging a leading figure within Australian capital built legitimacy for sheltered workshops through processes of rebranding which sought to disguise sheltered workshops’ historical legitimization crises with the disability movement and some members of the labour movement. Nobby Clark, as a key player within Australian capital, played a leading role in the redevelopment of sheltered workshops as business services. Rebranding sheltered workshops as business services was of strategic importance for the legitimization process as it blurred the historical contingencies of past exploitative practices. Even the policy elite were aware of this strategy within the naming process: ‘If you are talking in world terms or even in a state, I mean what are business services? It doesn’t resonate with anything, does it’.

The rebranding of sheltered workshops as business services represented only one strategy in building processes of legitimation. In addition to increased resourcing, the report’s recommendations supported the application of productivity-based wages to address the long-standing non-industrial provisions of employment for disabled workers in sheltered workshops. The proposal to introduce some form of industrial regulatory measures sparked a number of campaigns. The accumulated effects of funding reforms and the proposed increased pay rates for disabled workers had sheltered workshops predicting devastating losses in income and, as a consequence, their eventual collapse. Even though ACROD signed off on the report, the new CEO presented an alternative case
to the Community Affairs Senate Committee, highlighting the impact of the barrage of neoliberal workfare restructuring on sheltered workshops.

ACROD, sheltered workshops’ peak organization, conceded that providing industrial wages and conditions for their disabled workers was a necessary contingency to increase sheltered workshops’ legitimacy. ACROD, however, also engaged in a public campaign to marginalize and de-legitimize the long-standing demands of the disability movement. With the aim of creating divisions within the movement, ACROD began to de-legitimize the broader movement’s representational role in the reform’s policy processes through juxtaposing the claims of the ‘many’ against the ‘few’, and thus situating the claims of the movement as representing only a minority of disabled workers against the collective interests of sheltered workshop disabled employees (see Baker, 2001).

Realizing that their efforts to intervene in the sheltered workshop reforms were increasingly futile, two advocacy groups within the disability movement – the National Council on Intellectual Disability (NCID) and the Disability Employment Action Centre (DEAC) – mounted an industrial campaign for sheltered workshops to be registered through the nation-state’s regulatory industrial body, the Australian Industrial Relations Commission (AIRC). Such a strategy had never been tried before, and was outside the movement’s ‘repertoire of contention’ (Tilly, 1978, p. 86). The two leading disability advocacy organizations lodged an intervention into the AIRC’s Safety Net Hearings (DEAC & NCID, 2003), with the backing of the labour movement. Sheltered workshops, with the support of families, mounted a counter campaign, engaging one of Australia’s leading corporate law firms, Blake Dawson Waldron (ACROD, 2005, p. 2). With intense negotiations between ACROD and their lawyers, along with families’ claims to rights as ‘secondary stakeholders’ (Australian Parent Advocacy Inc., 2005, pp. 7–9), the labour movement shifted its position (ACROD, 2004, p. 4), leaving the disability movement’s intervention unsupported. As a leading advocate for disability equity in employment articulated to us in November 2005, the consequences resulted not only in legitimizing sheltered workshops as segregated employment for disabled people but also in ensuring disabled workers’ long-term exploitation:

What then subsequently happened was the introduction of a dodgy wage calculation method so that you could pay the same very poor wages but have it meet the standard, the standard being a legal instrument. Really it’s disgraceful in Australia that the ACTU stood beside the government and workshop lobby in doing that.

Given the context of a growing authoritarian workfare state, it is difficult to assess whether this ‘moment of madness’ (Tarrow, 1983, p. 281), as a new practice of contention for the disability movement, represents a form of ‘activist wisdom’ (Maddison & Scalmer, 2006, p. 7). The marginalization of the disability movement and the creation of tensions between parents and their disabled children’s representative organizations were of strategic importance to the Howard government’s overarching workfare reforms. Families had a long-held claim in sheltered workshops as leading proponents of the second wave of the disability developmental movement (Dowse, 2007, p. 147). In addition to supporting sheltered workshops’ claims within the industrial environment, new alliances among families emerged to run a number of campaigns to directly undermine the disability movement’s claims for industrial justice within sheltered workshops.
Spread across Australia, new technologies provided avenues for family collective action, previously prohibitive. The growing use of information technologies amongst rural women has increasingly seen rural women become political activists engaged with forms of social protest that blur the public/private sphere (see Pini et al., 2004, p. 259). The campaigns were organized by the mother of an adult son working in sheltered workshops from a regional centre within north Queensland, but mobilized families from far northern Queensland through to rural southern Western Australia. Under the auspices of the Australian Parent Advocacy group, two campaigns were launched: the ‘Save our Services’ campaign; and the ‘Send Your Child to Canberra’ action. The Prime Minister, John Howard, and the Minister for Disability Services at the time, Kay Patterson, received photos of potentially displaced disabled workers from around the country. Every member of the federal parliament was also emailed a list of families’ demands.

The campaigns drew on powerful moral paternalistic discourses of care and pity, feeding directly into the Howard government’s neoconservative family and gender politics. Family mobilization against the introduction of wages within the sheltered workshop system drew large fiscal gains and further marginalized the disability movement from the policy process. On 21 April 2004, John Howard personally guaranteed ongoing access to sheltered workshops for all employees, at the time announcing that ‘no one would lose their employment because of the reforms’ (Howard, 2004, p. 1). Committing an additional $99 million, the package provided ‘targeted assistance’ to disabled workers who were assessed as unproductive. The additional funding, along with the personal commitment by the Prime Minister to maintain existing disabled workers within sheltered workshops, was a necessary contingency in building family consensus for the broader set of workfare reforms, as a member of the policy elite recalls when interviewed in January 2006:

There was a lot of baggage around the broader reform agenda. There had been an unsuccessful attempt to reform eligibility for the disability support pension, and that caused a lot of alarm. The people didn’t want to leave their services because they thought they would lose their pension and never be able to get back on.

The Workfare Puzzle: Disability, Social Security Legislation and Mutual Obligation

In 1999, two months prior to the trialling of new funding formulas within disability employment services, the minister responsible for the Australian welfare system, Senator Newman, announced the Howard government’s intent to restructure it in its entirety (Newman, 1999). State categorizations of disability were central to these proposals. The proposals envisaged in law two new classes of disabled people – a fully dependent class, worthy of what Goodin et al. (1999, p. 43) refer to as liberal sympathy and charity, and a class ‘somewhere in-between’, receiving some state support, coupled with the discipline of the market.

The Howard government’s ideological commitment to authoritarian workfare, however, was initially curtailed, as it had not created broad hegemonic consensus for its agenda. Restricting access to the disability pension by cutting the work test criterion of thirty hours per week by half (Bills Digest, 2001, 2002, 2003) was publicly the most contentious aspect. Even without broad public support, between 2001 and 2003 the Howard
government attempted to slash the key disability work criteria through legislative change on three occasions, to no avail. However, the Howard government’s re-election in 2004 with an overwhelming majority gave it control of both houses of parliament and consequently the power to pursue its neoliberal ideological commitment to workfare.

In preparation for the foreseeable changes, large segments of the disability movement mobilized, with new coalitions emerging. The Disability Participation Alliance (DPA) dominated the political and movement landscape. Led by one of Australia’s leading advocacy groups and endorsed by the new peak body for disability advocacy organizations established during the Howard government – the Australian Federation of Disability Organisations (AFDO) – the alliance is symbolic of the broader disability movement’s increased institutionalization with the ‘contraction of the political opportunity structure’ (Minkoff, 1999, p. 1672) under the Howard government. Old enemies became new companions as a disparate group emerged. The lead disability advocacy organization People with Disabilities Australia (PWD Australia) partnered with Australia’s largest welfare lobby, the Australian Council of Social Services (ACOSS), in order to contest neoliberal workfare restructuring. The other two leading partners within the alliance were ACROD and ACE National Network Inc. (known as ACE). Curiously, the disability advocacy organizations involved in the industrial campaigns against the sheltered workshop industry (i.e. DEAC and NCID) were excluded.

The partnering of a leading disability advocacy organization with ACROD and ACE revealed the new divisions that had emerged within the movement, along with its increasingly diminishing power to make gains within the political opportunity structure. Over the years PWD Australia had become involved in service contractual relations with the Howard government, providing disability open employment services along with a range of other consultancies. New divisions, and the political environment, as Minkoff (1999, p. 1672) suggests, constrain social movement potentiality for contentious politics and practices. The movement’s repertoire of contention had diminished substantially through re-constitutional organizational structures to survive the Howard regime. Formally recognized disability advocacy groups’ agency to resist and stand outside the bureaucratic structures had been largely overtaken by the necessity to move to the ‘inside’, even with the possible risk of complicity. Activism from within, however, had encouraged disability advocacy organizations to take on more conservative strategies of contestation (see Smith, 2003). Given this context, it is not surprising that the DPA focused on formal respectable conservative strategies of political lobbying (see Mendes, 2008, p. 196), with no protest activism emerging.

Effective movement mobilization requires the building of a common identity that summons respect for identity differences, particularly for those social movements that have experienced stigmatization and exclusion (Bernstein, 2005, p. 59). However, the DPA did not directly contest the growing stigmatization of the disabled identity that had emerged under the Howard government. The DPA argued that disabled people were in fact the same as their normate able-bodied counterparts. The majority of the recommendations submitted to parliamentarians focused on strategies to develop the ‘employability’ of disabled people, in line with the hegemonic proposals of international workfare restructuring (Peck & Theodore, 2000, p. 729). Thus, as Galvin (2004, p. 343) suggests, such discursive representations by members of the disability movement fed directly into the Howard government’s workfare agenda to make disability ‘disappear’ from the political sphere. The DPA struggle for respect, by pitching disability through discourses
of ‘sameness’, reaffirmed the Howard government’s ‘wedge’ politics of resentment to achieve hegemonic consensus within the polity for its workfare reforms (see Wilson & Turnbull, 2001). The DPA never contested or confronted the underlying neoliberal ideological assumptions of workfare, with work as the central evaluation for citizenship. Thus, despite its intensive political lobbying with MPs, little was gained.

The Howard government, with the new moral consensus and hegemonic power through the electoral process, was intent on making disability disappear from the political agenda. The new governing legislative framework articulated a highly medicalized workfare agenda and, as noted above, slashed the disability work test criterion in half. State fiscal restraint was also central to this argument, citing large cost savings through denying large segments of the disability population access to forms of state social provisioning that come attached with ‘disability’ categorization. This deliberate strategy of misrecognition actively denied disabled people’s ongoing experiences of labour market discrimination and exclusion, along with the disabling effects of a highly medicalized service regime. One concession was gained. Disabled people on a disability pension at the time of the passage of the legislation were not to be assessed by the new governing criteria, offering almost 700,000 disabled people across the country some reprieve.

The introduction of the legislative arrangements under the Employment and Workplace Relations Legislation Amendment (Welfare to Work and Other Measures) Bill 2005 (Cth) for new people seeking disability entitlements fully articulated neoliberal workfare principles (Carney, 2007, p. 12). Mutual obligation, lower payments and rapid entry to the labour market were the cornerstone of the legislation changes. New social hierarchies of disability were institutionalized. ‘Disability’ as a state-governing category became re-stigmatized through the moral discourses attached to the legislative reforms. The coercive mutual obligations conditions with the new re-categorization of ‘disability’ were even more pronounced, however, with the subsequent passage of the Howard government’s industrial relations regulatory changes. With the final piece of the workfare puzzle, disabled people across Australia became caught between the neoliberal de/re-regulation of low-wage contingent labour markets and the re-stigmatization of their bodies, stripping access to state social provisioning which encouraged disabled people’s participation and social inclusion.

Conclusion

Through examining three key areas of struggle for the Australian disability movement, this article reveals the power relations embedded in disability social relations and the ways in which different actors, both collective and individual, constrained or elaborated disability as a site of political contestation during the Howard era. Disabled people’s broader lifeworlds played an integral role in mediating disability–state relations and the power dynamics therein, which in many instances undermined the disability movement’s struggles for recognition, representation and participation. While families may have initially played a leading role in furthering the rights of their disabled sons, daughters and siblings, with the intensification of neoliberalism, families’ articulation of mobilization inadvertently undermined many of the gains that the Australian disability movement had made during the late 1980s.

This was most evident in the area of disability employment service provision – a key component of neoliberal workfare restructuring. Services and families joined alliances
to undermine the disability movement’s historical and ongoing claims for industrial justice. The families’ representative politics on and about disability largely drew upon the politics of pity, the dominant moral sentiment in family representations of disability (Murray, 2008). In turn, families’ discursive representations of their disabled family members fed directly into neoconservative gender politics, which couples neoliberal discourses on women and families (see Maddison & Martin, this issue). As a consequence, the claims of the disability movement were actively de-legitimized and alienated from neoliberal workfare restructuring on key areas of ‘disability’.

As Meekosha (2001) has argued, for the disability movement the struggles for recognition and participation are dominated by the politics of presence. Disability movement representatives need to be active members of democratic deliberations and representations on matters that both directly and indirectly concern disability (Charlton, 1998). Neoliberalism actively marginalized the disability movement from the political process. In turn, the institutional members of the movement were in fact faced with the very real dilemma of creating alliances with historical adversaries to gain access to the political process. The need to build the movement’s credibility and influence as institutional actors within an authoritarian and closing political opportunity structure was the overriding concern. This remains an ongoing dilemma for the institutional arm of all movements, and the shifting sands that are an inevitable part of the process of gaining formal state recognition as an institutional representative of a broader social movement (see Donati, 1984).

Moving to the ‘inside’ therefore creates its own limitations and, in some respects, not only impedes the movement’s repertoire of contention but can also constrain its imagination for radical movement mobilization. Further, if not embedded in a radical politics that seeks to acknowledge, respect and recognize that unity can be achieved through diversity (Bhaskar, 1993), then the disability movement risks becoming increasingly divided. The institutional arm of the movement, in its struggle for state credibility, risks becoming removed from its social base (Mladenov, 2009) and, in turn, silencing the diversity of ‘voices’ and the broader movement’s potentiality for radical democratic practices of movement mobilization. Thus, as civil society actors, embedded in a complex set of state-contractual relations, the institutional arm of the movement may in fact build consent for state practices that subordinate and suppress counter-hegemonic movement politics (Burawoy, 2003).

That is most evident in the new Rudd government’s unwillingness to unwind any of the workfare restructuring committed during the Howard era (Soldatic & Pini, 2009). In fact, the Rudd government is seeking to further legitimize sheltered workshops through rebranding campaigns, which are now reframed as ‘social enterprises’ (Shorten, 2009). Moreover, as part of its review of pensions and social security payments, the Rudd government has explored implementing more ‘active measures’ for those people with disability still able to gain access to a Disability Support Pension, even with the tighter criteria that emerged under Howard’s welfare to work agenda (see Hamer, 2009).

Notwithstanding the power of the Howard government’s neoliberal workfare reforms, and the subsequent marginalization of the disability movement and its struggles for justice, the movement has endured, albeit in different forms. In recognition of the mostly silent struggles of Indigenous Australians with disability, a formalized network has emerged. The Aboriginal Disability Network met for the first time in August 2009, establishing a national network (see People with Disabilities, 2009) – a significant move given that
Indigenous Australians are three times more likely to have an impairment of some type (see O’Leary, 2004). In a sign of hope, and despite the Rudd government’s contradictory position on disability, one of the Rudd Labor government’s first acts was to write to disability advocacy organizations across the country in relation to removing all media controls from state funding agreements (Macklin, 2008) and releasing an additional $500,000 to expand access to disability advocacy services (Shorten, 2008). Such actions, coupled with a plethora of consultation strategies to reform some segments of the disability services sector have been applauded by the Australian disability movement as a chance of renewal and re-collectivization of their struggles for justice. This is probably most exemplified by a new network of disability advocacy organizations emerging across the country. The Disability Advocacy Network Australia (DANA, 2009) effectively bypasses those disability peak institutions established during the Howard years of government, reclaiming the political space for mobilization, contestation and activism.

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Notes

1. Interview with research participant, September 2005.
2. In the 2003/04 national budget approximately $7 million was allocated to global capital as part of ongoing consultancy fees to build sheltered workshops’ market viability (Senate Community Affairs Legislation Committee, 2004, p. 170).

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